Guidance for Applicants

Tourism Accommodation & Visitor Attractions



Accommodation

If you are applying for a grant to establish or upgrade accommodation for tourists, this Guidance Note sets out the *essential* points that you *must* have considered and covered in your application, and the *desirable* issues which will help to make your proposal stronger:

Essential	Desirable
How will the planned accommodation link with and	Do you have a clear understanding of what's
complement other tourism accommodation and	out there already?
facilities in the area?	
Will planning consent be needed? Have you	If you have ta <mark>lked to y</mark> our Local Authority
discussed you <mark>r pro</mark> posal or sought advice from your	Tourism Office <mark>r and</mark> Visit Wales about your
Local Authority Planners?	plans, tell us how their advice has influenced
	your proposal.
Any grant award would be conditional upon	- Tourism Officers:
planning and any other consents being secured.	RCT - tourismbusiness@rctcbc.gov.uk
	NPT - tourism@npt.gov.uk
	- Visit Wales Regional Teams -
	regionaltourism@gov.uk
	- <u>Business Wales Tourism</u>
How will you market the accommodation and	Can you show how the accommodation will
manage bookings?	link to a sense of place - celebrating and
	focussing on your local area, local culture,
Door your proposal holp to deliver your Local	history etc.?
Does your proposal help to deliver your Local Authority's Destination Management Plan (DMP)?	Will you be working with and using local suppliers – food, gifts / toiletries etc.?
What aspects will it help to deliver?	suppliers – rood, girts / tolletries etc.:
NPT CVC's DMP can be found here	
RCT CBC's DMP can be found here	
All accommodation providers will <i>normally</i> need to	
have already applied for / or commit to applying for	
a <u>Visit Wales quality star rating</u> , aiming for at least 3	
Stars. This provides reassurance to both ourselves	
and guests that your business has been / will be fully	
assessed and will be of a certain standard. Taking	
part in the scheme has benefits – you receive:	
an independent assessment of what guests can	
expect to find at your accommodation	
A report showing your strengths and outlining	
areas for improvement	
Access to ongoing support and advice from the	
grading team.	
A certificate and free sign to display.	
Use of the Visit Wales star grading logo	

Access to Visit Wales marketing opportunities including an entry on the <u>Visit Wales website</u>

Visitor Attractions

As part of our assessment process, we will look for evidence of best practice in relation to quality of safety and service and safety. This may include, for example:

- <u>Visitor Attraction Quality Scheme</u> (VAQUAS) accreditation
- licensing by an appropriate body, such as the Health and Safety Executive's <u>Adventure Activities</u>
 Licensing Service (AALS), Adventuremark, National Governing Bodies for specific activities
- Visit Wales Technical Consultants' audits in relation to Visit Wales Website Listing Standards.

NB: compliance with this guidance note does not guarantee that an application will be successful – it gives an indication of the assessment criteria we will apply when looking at your proposal.

